Virtual Reference Best Practices: Tailoring Services To Your Library

by M. Kathleen Kern

Virtual Reference Best Practices: Tailoring Services To Your Library provides access to e-books. Virtual Reference Best Practices are available in the National Library of Australia collection. The book, authored by M. Kathleen Kern, was published in 2009. It offers guidance on virtual reference services, which are becoming increasingly important in libraries due to the digital age. The book covers topics such as tailoring services to your library, management, and evaluation. It is a valuable resource for librarians looking to implement or improve virtual reference services in their institutions.
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